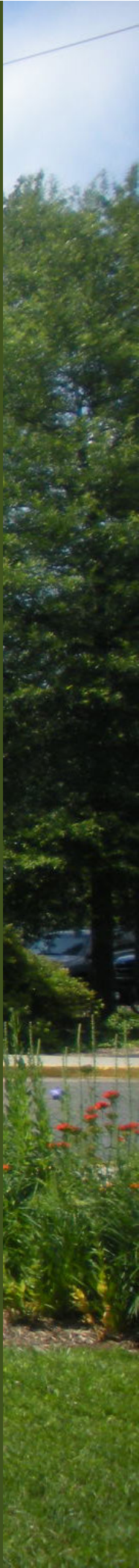




CHAPTER 6 COMMUNITY FACILITIES & SERVICES







Goals

- **Provide residents with reliable and efficient services and infrastructure**
- **Ensure that all Town facilities are adequate for Town functions**
- **Maximize the functionality of Town facilities for residents**
- **Reduce the amount of waste produced by residents and businesses**
- **Ensure that residents feel protected and safe in the Town**



Town Facilities

Vienna maintains administrative facilities throughout the town for all of its government functions. The Departments of Public Works and Parks and Recreation require the most office and maintenance space due to the number of employees and Town functions. Both departments use facilities at multiple locations.

Town Hall

The Vienna Town Hall, dedicated to long-time mayor Charles A. Robinson, Jr. (1976-2000), is located at 127 Center Street South, less than one block from the heart of the Central Business District. The offices of the Mayor, Town Attorney, Town Manager, and Town Clerk are located in Town Hall, as are the offices of the Departments of Planning and Zoning, Public Works, Human Resources, Public Information Office, Finance, Information Technology, and Administrative Services.

In 2013, improvements were made to the Town Hall's HVAC, video broadcast capabilities for public meetings, and interior office spaces.

301 Center Street South

In September 2020, the Town purchased 301 Center Street South, the site of the Faith Baptist Church at the time of purchase. In the short term, the Town intends to utilize a portion of the space for the temporary relocation of police department staff when the new police station is under construction. Other public entities may also be temporarily

located at the building, pursuant to approval of a conditional use permit. The Town plans to conduct a feasibility study for long-term uses of the building and site.

Public Works

Northside Property Yard

The Department of Public Works uses the Northside Property Yard at 600 Mill Street NE for maintenance operations and materials and vehicle storage. The existing building at Northside was constructed and completed in 2002 and contains offices and vehicle maintenance garages. The Town's gas pumps and salt dome are also located at the Northside Property Yard.

Beulah Road Mulch Yard

The Town's leaf mulching facility, located at 442 Beulah Road NE, is operated and maintained by Department of Public Works. It is surrounded by residential properties on three sides and sits across from other residential properties. From 2012 to 2014 the Yard received a yearly average of 11,354 cubic yards of leaves.

In May 2018, the Town purchased an abutting residential property (440 Beulah Road NE). For the short term the Town plans to utilize the property and house for government offices. Parking spaces for the offices could be constructed on the Mulch Yard property, pursuant to a conditional use permit.



The renovation and expansion of the Community Center will provide residents with access to a new gym facility and modernized recreational facilities.

Police Department

The Vienna Police Department operates from its facility at 215 Center Street, South, built in 1994. The facility includes accommodations for the Town's Animal Warden and the indoor police shooting range. The Police Department employs 41 sworn police officers, providing 24 hour protection to the Town.

The Department also operates a volunteer program for auxiliary officers (there are currently two auxiliaries) and has recently started a Volunteer in Police Service (VIPS) program (there are currently three members).

Police Department Headquarters

Police Department space and information technology requirements are not fully satisfied by its current facilities. Some police functions, including the Criminal Investigations Section, are currently housed in Town Hall. A facility is planned to be built in place of the existing facility and an abutting residential property (114 Locust Street SW), which the Town purchased in 2013, to meet the needs of the Department.

Parks and Recreation

Community Center

The Vienna Community Center, located at 120 Cherry Street SE, is sited on 3.23 acres. The 27,250 square foot facility houses the offices of the Department of Parks and Recreation, a gymnasium, auditorium, multi-use classroom facilities, teen center, kitchen, and storage areas. An accessory building, located to the rear of the main structure at 130 Cherry Street SE, provides additional storage for the Town's youth sports organizations.

The Center was built in 1966 and expanded in 1968 and 1988. The Town once again is renovating the Center to keep pace with the high level of use and citizen recreational interests. The Town Council approved the renovation, and expansion of the building to include a new gym, exterior façade changes, new offices, and a new lobby area. Other improvements still under consideration include a fitness center. For more information, see the [Parks and Recreation chapter](#).



The Bowman House is used by the Department of Parks and Recreation as an arts and craft center.

Nutley Street Property Yard

The Department of Parks and Recreation uses the Nutley Street Property Yard at 247 Nutley Street NW for office space and maintenance space. The main building contains office space for Parks and Recreation staff and garage space for maintenance of landscaping machinery and equipment.

A storage facility for Town documents, used by all Town departments for records keeping, and a greenhouse, used by Parks and Recreation staff, are also located at the Yard. The storage facility was built in 2008.

Parks and Playgrounds

Almost 157 acres of public parkland and recreational facilities are available within Vienna's corporate limits. Six playgrounds, 6 lighted tennis courts, 4 basketball courts, and 16 playing fields (10 lighted) highlight the Town's recreational facilities. Additionally, walking trails are provided in a series of Town-owned stream valley parks. The Town's parks are described in more detail in the [Parks and Recreation chapter](#).

Freeman House

The Freeman House, circa 1860, is located at 131 Church Street NE, was the home of Leon Freeman, founder of Vienna's first volunteer fire department and owner of the Town's first automobile. It has served at various times as a residence, general store, Civil War hospital, railroad station, post office, and fire department. Today, the house contains a museum and old-fashioned general store operated by Historic Vienna, Inc. It has been designated as an official stop on the Virginia Civil War Trails and was added to the National Register of Historic Sites in 2012.

Bowman House

The Bowman House, circa 1890, is located at 211 Center Street, South. Serving as the Town's arts and craft center, the structure was originally a two room public schoolhouse. Renovation of this facility, including a redesign of the interior to provide more efficient use of the classroom space as well as interior and exterior changes, necessary to comply with the Americans with Disabilities Act, was completed in 1995.



Other Facilities

The Town relies on Fairfax County for Fire and Rescue. Emergency Medical Services are also provided by Fairfax County. Vienna also does not operate its own public school system or library system. However, the Town frequently interacts with providers of both (Fairfax County) in land use and facilities decisions.

Fire Department

Vienna's fire and emergency medical services are provided by the Fairfax County Fire and Rescue Department. The Vienna Volunteer Fire Department, which owns the fire station at 400 Center Street South, provides fire and rescue vehicles and other equipment, and supports Fairfax County operations. Volunteers supplement the professional Fairfax County staff at the Vienna station. The fire station, originally built in 1957, was extensively renovated and upgraded in 2004-2005, with a major community and volunteer effort, at a cost of \$3.8 million.

Public Schools

Vienna is served by the nationally-recognized Fairfax County public schools system. Four public elementary schools are located within the Town's corporate limits: Vienna Elementary, Marshall Road Elementary, Louise Archer Elementary, and Cunningham Park Elementary. Vienna students attend Thoreau and Kilmer intermediate schools, and generally go on to James Madison High School, which are located just outside of the Town limits. In addition, a Fairfax County public school special education center is located within the Town on Cedar Lane, SW. Like many schools in Fairfax County, some of the Vienna schools supplement their facilities by placing temporary, mobile classrooms on their grounds. The Town has taken the responsibility for regulating the placement of these classrooms, ensuring safety inspections, and issuing occupancy permits.



The Patrick Henry Library, located at 101 Maple Avenue East, sees an annual circulation of 400,000 units per year and has been in operation since 1971.

To discourage long-term reliance on temporary mobile classrooms, the Town typically grants conditional use permits with limited time periods for these facilities, and works with Fairfax County to facilitate their replacement with “brick” expansions. The most recent expansion, a 2 story classroom addition, was constructed at the Marshall Road Elementary School.

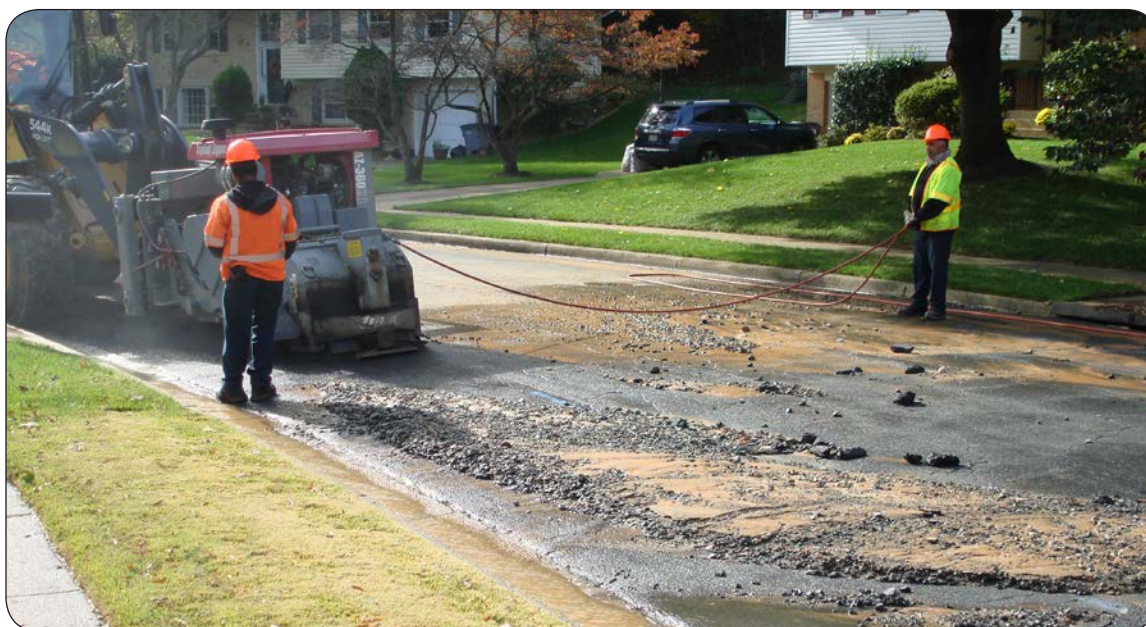
Private Schools

Additional educational opportunities in the Town are provided by several non-public schools, including Green Hedges School, which offers classroom instruction for grades pre-

kindergarten through eighth; the Vienna Junior Academy of the Seventh Day Adventist Church, for grades kindergarten through tenth; and Appletree II, for grades kindergarten through third. There are also many non-public facilities that offer preschool and kindergarten programs.

Library

Vienna is served by the Fairfax County public library system. The Patrick Henry Library is located at the intersection of Center Street and Maple Avenue and has an annual circulation of 400,000 units per year, with a collection of roughly 95,000 volumes.



Road Network and Stormwater Drainage

Vienna owns and maintains a road network of approximately 65 miles, including traffic signals, curbs, gutters, sidewalks, and accompanying storm drainage systems. More than 17 miles of pipes and more than 2,000 catch basins and manholes comprise the major components of the Town maintained stormwater drainage system.

Roads

The Town owns and maintains all roads within the jurisdictional boundaries. It is responsible for repairing and resurfacing roads and maintaining traffic markings. Additionally, the Town completes street sweeping, snow removal, and leaf collection.

Street Sweeping

Street sweeping is an important function of the Town both for aesthetics and as a way to improve the quality of stormwater. According to a [report by the National Research Council](#), street sweeping, to be most effective, should be most frequent on the dirtiest streets and storm drains. In order to help meet MS4 requirements, the Town should consider increasing the number of days per year that roads are swept.

Stormwater Drainage

The Town's stormwater system discharges into the natural drainage areas of its perennial and intermittent streams and the Virginia Center stormwater detention pond, located adjacent to Nutley Street.

To reduce the threat of flooding and erosion, the Town requires an approved erosion and sediment control plan before the undertaking of certain land disturbing activity. Additional protections and requirements apply to construction and other activities in a flood plain.

Subdivisions

In the review and approval of new subdivisions, the Town protects the functionality and available capacity of the storm drainage system by requiring stormwater management facilities so that post-development stormwater runoff does not exceed pre-development runoff.

In addition, the Chesapeake Bay Preservation Act (the "Bay Act") requires that the integrity of the natural storm drainage system be maintained.



Water Supply and Sanitary Sewer Systems

The Town operates a water distribution and a sanitary sewer collection system. These systems serve the Town and some of the surrounding area. The water system has mains ranging from 1-inch to 16-inches in diameter and the sewer system has mains ranging from 6-inch to 42-inch in diameter.

Water Supply System

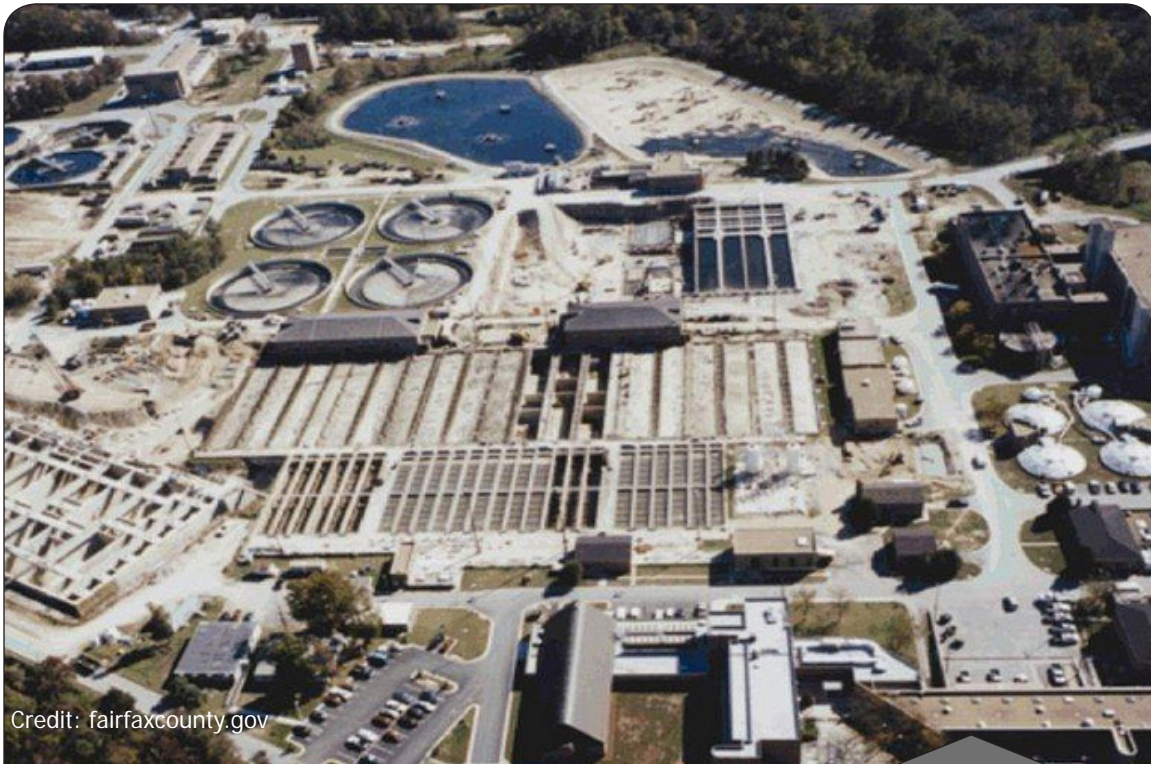
The Town of Vienna's water system serves approximately 16,000 residents inside the Vienna corporate boundary and 4,000 customers outside of the corporate boundary. The water distribution system consists of 131 miles of water mains, over 800 hydrants, 9,300 water service connections, two elevated storage tanks and one ground storage tank. The Town is a wholesale customer of the Fairfax Water Authority and purchases approximately 775 million gallons per year. The Town routinely samples the water supply and issues annual

reports on water quality, as required by the U.S. Environmental Protection Agency (EPA). These [water quality reports](#) test for lead, copper, and other contaminants.

Water Supply Capacity

The Town currently purchases enough water to meet the potable water demands for all development projected within the water service area. Construction of the system began in the late 1940s and the Capital Improvement Program (CIP) addresses replacement and rehabilitation of the system as needed.

The use of water conservation techniques can help to ensure that an adequate supply of potable water will continue to be available for users of the Town's water. In addition, water conservation can be an important cost-saving measure and a means to protect the Town's water quality.



Credit: fairfaxcounty.gov

The Norman M. Cole, Jr. Pollution Control Plant, located in Lorton, Virginia, has routinely met federal pollution control standards and recently received the Platinum Peak Performance Award from the National Association of Clean Water Agencies.

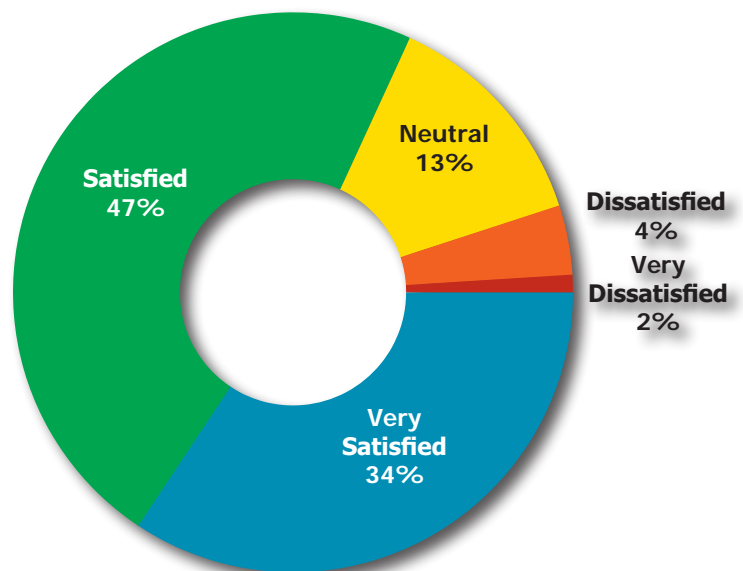
Sanitary Sewer System

The Town's sanitary sewer system consists of 95 miles of sewer mains and 6,300 connections in the service area. Approximately one half of the system flows to the Norman M. Cole, Jr., Pollution Control Plant operated by Fairfax County. The other half flows to the Blue Plains Advanced Wastewater Treatment Plant operated by the District of Columbia Water and Sewer Authority. The Town pays fees to both facilities based on flow volume, which is measured through four sewer flow meters, along with a proportionate share of capital costs and operating costs of the trunk sewers to get the Town's flow to the sewage treatment plants.

Sewer Capacity

The Town has purchased enough supply capacity to meet the sewage demands for all development projected within the sewer service area. Construction of the system began in the late 1940s and it is regularly inspected and

rehabilitated to help ensure good condition of the mains and manholes as well as minimize the volumes of infiltration and inflow.



2014 Town Survey: Household Satisfaction with Quality of Water and Sewer Services

Source: ETC Institute for the Town of Vienna



Solid Waste Disposal and Recycling

The Town provides weekly refuse removal and collection of recyclable materials. Collection routes are divided into five equal-sized districts, with each district assigned a day of the week for collection services. As a way to prevent any aesthetic issues in residential neighborhoods, collection services have been expanded by including the removal of heavy or voluminous items on the regularly scheduled trash/recycling day.

Solid Waste Disposal

The majority of solid waste is transported to a Fairfax County regional transfer facility. Because fees are charged for the use of this facility based on weight, the Town is encouraged to reduce the amount of solid waste that must be transferred to the facility.

Recycling

Vienna's waste reduction efforts are centered on an extensive residential curbside recycling program. The Town began recycling newspapers in 1974. The curbside recycling program has been expanded over the years to include glass, plastics, cans, mixed paper, cardboard, magazines, and yard debris. From 2011 through 2013, the Town maintained an average annual recycling rate of over 55 percent of the total waste stream, far exceeding Virginia's minimum requirement of 25 percent. In addition, where

possible, large or voluminous items are recycled at the Fairfax County solid waste transfer station. A drop-off collection program is operated quarterly for the collection of anti-freeze, used motor oil, electronics, and batteries.

The Town should also look at other ways to increase recycling and reduce the disposal of solid waste. With shifting prices for the cost of recycling and waste disposal, the Town needs to examine how it can reduce the amount of waste it collects.

Composting

The Town should encourage residents to compost food scraps and yard waste as a way to reduce the overall amount of solid waste collected by the Town, and for the environmental benefits created by reducing the amount of materials in landfills. Businesses in the Town, when feasible, should also be encouraged to compost food scraps.

Other Collection Services

In the fall, the Town offers curbside leaf collection. The leaves vacuumed up by Town equipment are turned to mulch, which is then made available to Town residents at no charge. Other services include curb side removal of Christmas trees and special collection efforts for debris created by damaging storms.



Public Utilities and Other Facilities and Services

Major utility companies provide electric, gas, street lighting, local land-line telephone, and cable television services to the community.

Wireless Telecommunications

Wireless telecommunications services are an ever expanding and vital part of today's world. The evolution of the cellphone and other devices makes it essential that there are adequate telecommunications facilities. These wireless telecommunications facilities may be located on private or public property in the Town, including rights-of-way, subject to approval of

a conditional use permit, as required by the Town Code. They should primarily be located in commercial and industrial zones and are discouraged in residential zones.

Other Facilities and Services

A U.S. Postal Service branch is located at 200 Lawyers Road NW. An urgent medical care facility is currently located at 100 Maple Avenue, East. Three full service hospitals, INOVA/Fairfax, INOVA/Fair Oaks, and Reston Hospital Center, are also located within 10 miles of the Town.

Objective 1 - Provide cost-effective public facilities and services that fully meet applicable public health, safety, and environmental needs and standards

Implementation Strategies

- Reduce nonpoint source water pollution by providing educational materials and information to citizens on the proper use and disposal of household chemicals, including fertilizers and pesticides, and on environmentally friendly alternatives to products currently in use.
- Continue to offer residents opportunities for safe disposal of certain hazardous materials, and publicize and support Fairfax County's hazardous waste disposal program.
- Require development and redevelopment activities within the designated Chesapeake Bay preservation areas to comply with the full intent and criteria of the Chesapeake Bay Preservation Act.
- Maintain full compliance with the Americans with Disabilities Act by Town-owned facilities.
- Ensure that school trailers have the necessary conditional use, occupancy, and health and safety permits, and encourage the Fairfax County public school system to replace school trailers with permanent classrooms.
- Plan, design, build, maintain, and operate Town-owned facilities and services following Code procedures and standards applicable to non-governmental facilities and services.
- Maintain an emergency preparedness plan to support and protect Town residents during natural disasters and other major emergencies.
- Ensure that there is ample street lighting along sidewalks, allowing for safe walking at night and in the morning.



The Town should continue supporting Fairfax County's hazardous waste disposal program

Objective 2 - Ensure that public utilities, including telecommunications facilities, are located to minimize negative effects (whether they be safety, environmental, or aesthetic) on nearby properties and the community in general.

Implementation Strategies

- New and existing public utilities should be placed underground during new development/redevelopment.
- The visual impacts of above ground facilities and any related structures should be minimized through the use of architecturally compatible design and materials, landscape plans, screening, and siting.
- Service providers should collocate their facilities to the maximum extent possible.
- The construction of new telecommunications facilities in the form of monopoles or towers is strongly discouraged and should be considered only as a last resort. If such monopoles or towers are built, they should be constructed to hold multiple service providers and owners of such monopoles or towers should provide a letter of intent committing them and all successors in interest to allow shared use of the facilities subject to reasonable terms and conditions.
- Wireless service providers are encouraged to locate new telecommunications facilities in the areas described below ([see Appendix for map](#)). Siting wireless telecommunications facilities in a residential zoning district is strongly discouraged. Siting new facilities is subject to the submittal of a justification statement and technical analysis and the acquisition of a conditional use permit or site plan approval:
 1. Town-owned property by lease agreement with the Town.
 2. Public rights-of-way by lease agreement with the Town with primary focus on Maple Avenue East and West, Mill Street NE, and Dominion Road NE
 3. Virginia Power substation on Center Street North
 4. Existing utility transmission towers; and
 5. Commercial or industrial zoned properties, with the exception of the C-1, Local Commercial zone (except for 400-500 Maple Ave E blocks).



Public utility poles still line much of Maple Avenue and Church Street



Several telecommunications facilities are located at a Vienna water tank on Tapawingo Road SW

Objective 3 - Provide water supply, sanitary sewer, and storm sewer facilities and other infrastructure that deliver reliable, responsive, and cost-effective services to Town residents and businesses.

Implementation Strategies

- Continue to require new developments to fund improvements to the water and sewer systems through fee and development conditions.
- Continue to require no net increase in post-development stormwater run-off to adjacent properties for new subdivisions, re-subdivisions, and other applicable situations.
- Require adequate infrastructure design and construction for all new developments.
- Require, within reasonable cost standards, the use of the most reliable and dependable materials for the stormwater collection and management system.
- Implement recommended capital improvements to the water and sewer systems.
- Encourage the use of low impact development technology as a planning and design strategy to manage the quantity and quality of stormwater runoff.



Run-off has become an issue with the increase of new homes being constructed in the Town

Objective 4 - Provide reliable, responsive, and cost-effective waste collection services to Town residents.

Implementation Strategies

- Provide for the orderly collection and disposal of the Town's residential solid waste, including brush pickups, curbside leaf collection, and large/bulk-item pick-ups.
- Encourage maximum participation in recycling efforts to reduce the overall municipal solid waste streams and to meet Virginia-mandated requirements for recycling.
- Encourage residents to compost food scraps and yard waste.



The Town provides both trash and recycling collection services



The Vienna Volunteer Fire Department building was renovated in 2005

Objective 5 - Ensure high-quality, cost-effective public safety services that protect and serve the needs of the community.

Implementation Strategies

- Provide for the safety of all Town residents, businesses, and visitors through effective and efficient police, fire, and emergency medical services.
- Maintain a high level of emergency response capability by the Police Department.
- Ensure that an adequate level of safety is provided in all public facilities, including parks and recreational facilities.
- Maintain funding support for the Vienna Volunteer Fire Department to ensure rapid response capability for fires and medical emergencies.
- Maintain support for community outreach programs to foster positive relations between the police and Town residents, especially youth.

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Indicators

- **Decrease in the number of water main breaks**
- **Increase in recycling and decrease in solid waste pickup**
- **Increase in the undergrounding of utility poles along commercial streets**
- **Decrease in percentage of incidents recorded by the Police Department**

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