TOICE

OFFICIAL NEWSLETTER OF THE TOWN OF VIENNA, VIRGINIA • VIENNAVA.GOV



Vienna hires Streetsense to conduct study, craft economic development strategy

t its January 4 meeting, Vienna Town Council approved a contract with Bethesda-based Streetsense to conduct a market study and create an economic development strategy for the Town.

The market study will provide detailed analysis of Vienna's current commercial community, market conditions, and potential for future development by industry type. Based on the market study, the economic development strategy will provide a roadmap to guide business recovery, better support existing businesses, and bring in complementary new businesses. Both the market study and economic development strategy are expected to be completed this summer.

The contract awarded to Streetsense is for \$100,000, with 50 percent of funding to come from a grant received by the Town from Fairfax County's Economic Initiatives Office.

The interactive process to be undertaken by Streetsense and its partner, RCLCO Real Estate Advisors, includes a kick-off meeting with all stakeholders, site visit, consumer/business survey, and discovery conversations with stakeholders as well as assessments of Vienna's retail, office, and industrial markets.

The study and economic development strategy process will dovetail with and inform the Town's ongoing efforts to update its zoning code through the Town's Code Create Vienna initiative.

"Streetsense has a wealth of knowledge when it comes to retail and other businesses," says Vienna's Economic Development Manager Natalie Monkou. "We're confident that not only does the Streetsense team have the skill set to complete the market study and strategy development, but that they also understand the need for inclusivity and have the capability to assist the Town in reaching out to Vienna's diverse businesses and business stakeholders."

In its proposal to the Town, the real estate strategy firm, which was founded in 2001, said: "Our goal is to provide direction to the Town on how it should be utilizing its resources in the near term to help revitalize its commercial nodes/clusters and generate and diversify tax revenue following the pandemic – including attracting and retaining businesses, filling commercial vacancies, and creating vibrant places that people can safely return to."

Through four key areas of analysis – physical environment, business environment, market data and demographics, and administrative capacity – Streetsense will provide recommendations of tools and strategies that will help ensure equitable and sustainable success in Vienna's various commercial clusters.

Thirteen firms responded to the Town's request for proposals, which was issued in October. Five finalist firms were interviewed by the Town's selection panel.



IN THIS ISSUE











Take the Code Create residential standards visual survey

he first substantive step in the process to clarify, simplify, reorganize, and update the Town of Vienna's zoning and subdivision ordinances is to fine tune development standards for each existing zone and district. Because the predominant land use in Vienna is residential, the Town is beginning by reviewing residential standards.

Through a visual survey that includes questions and graphics, the Town is soliciting resident feedback on potential updates related to lot coverage, front porches, driveways, accessory living units, and more. The survey is available at surveymonkey.com/r/codecreateviennaresidential and should take approximately 10 minutes to complete. Additionally, residents may pick up a copy of the survey from Town Hall. The survey will close on Friday, February 19.

Feedback received will be utilized by the Planning Commission and Town Council as part of the update process. Please note that the survey is general in nature, and any changes that impact the zoning ordinance will require additional policy decisions; public



hearings related to any changes to the zoning ordinance will be held prior to adoption. The Town may issue future surveys to obtain additional stakeholder feedback.

For more information, visit **codecreatevienna.com**. **V**

New Town website to launch in March

he Town of Vienna currently is in the "soft launch" phase of its new website – reviewing the site for quality control issues, making corrections and additions to pages, and "testing" the site. The Town anticipates a public launch of its new site at the end of March.

Vienna has been working on the new site for more than a year – with some time missed due to the initial response to the coronavirus pandemic last spring – and is striving to introduce a more streamlined, attractive, intuitive, and user-friendly website.

"Our current website has a ton of information on it," says Communications and Marketing Manager Lynne Coan, "but there's so much, and it's become haphazardly organized over time so that the information is difficult to find. We decided it would be best to start from scratch, and we've created user-focused, rather than Towncentric, text and reorganized the navigation to make viennava.gov easier and more enjoyable to use."

The Town is working with Granicus to develop the new site, which with content creation and website development is costing the Town approximately \$60,000.

The new homepage has a large "collage" section at the top that will feature photos and information about the Town. Directly beneath that are call-to-action buttons that provide direct links to some of the site's most commonly sought pages or to pages with information about



current initiatives. As users scroll down the homepage, they'll find a section dedicated to recent Town-related news and a Town calendar with links to meetings, minutes, and agendas as well as Town videos.

The main navigation sections, accessible via the top of all pages, are Residents, Engagement Central, Doing Business, Your Government, and Getting to Know Vienna. In addition, links to the Town's social media platforms are accessible via a fixed sidebar on each page.

"We can't wait to launch the new site publicly," says Coan. "We know that things are going to be different, and it may take frequent visitors a couple of times to get familiar with where everything is. Still, we hope that users will agree that the new site is a vast improvement to the look, feel, and functionality of the website."

New temporary HQ for police department

he Vienna Police Department has settled into its temporary new home at the former Faith Baptist Church at 301 Center Street S as construction on the new police station is set to begin in the next couple of months. It's business pretty much as usual for the police department; residents may contact the department for non-emergency services at 703-255-6366 or may stop in from 8 am-4:30 pm Monday-Friday at the temporary police department.

While pre-construction activities continue to move forward, the first visible construction step will actually involve demolition, likely around the end of February or in March, of the old station as well as the Town-owned home at 114 Locust Street SW. As construction moves along, the police department will provide a summary of construction activity as well as a preview of what's anticipated next at viennava.gov/policestation.



A people-focused Purdue fan steps into Town's HR leadership role

hen Michelle Crabtree takes on her new professional role as the Town of Vienna's human resources director February 1, she'll bring with her lessons learned in the hotel industry and with Walmart, a family Purdue tradition that extends back four generations, and a love for people and human resources.

Before coming to the Town of Vienna, Crabtree worked for a quarter of a century in human resources in the hotel industry, for the past 15 years at the Hyatt Regency Crystal City, where she also provided HR support for other Hyatt hotels in Virginia, Maryland, and Washington, DC.

"At Hyatt," she says, "our mission was to care for people so that they can be their best. When employees can be their best, they can help guests – or residents – be their best."

Before coming to the hotel industry, Crabtree worked for eight years with Walmart, first as a college intern and eventually as a store manager. She recalls as an intern the allure of Sam Walton's Saturday morning management meetings and his MBWA philosophy – management by walking around.

"When you get to know employees and about their families and what they like, when you develop a relationship with them, then they feel more connected and work harder for the organization," she says. "That's why you'll find me out of my office more than in it sometimes. I'll be out getting to know people and learning about their lives."

In addition to her passion for people, Crabtree enjoys the unpredictability of working in the field. "Every day is different," she says. "You never know who's going to come to you needing help."

Town Manager Mercury Payton says: "We received 72 applications in our nationwide search to fill the director of human resources position. Michelle's deep experience in human resources leadership and her high level of customer service experience caught our attention, but it's

Michelle's professionalism and appreciation of the value of employees at every level that set her apart from other candidates."

Over the course of her career, Crabtree is particularly proud of helping to promote more than two dozen people, both within and outside the human resources field. Another proud moment came in 2019 when the Hyatt Regency Crystal City was named a Washington Post Top Workplace.

Crabtree also is proud to be a fourth-generation Boilermaker alumna – her great-grandmother graduated from Purdue University in 1914. She graduated from Purdue in 1990 with a bachelor's degree in consumer sciences. And Crabtree met her husband of 16 years through a Purdue alumni event.

They have two children, Emily, 14, and Tyler, 11. Emily has plans to be an oncologist, inspired by her brother, who was diagnosed with pre-B acute lymphoblastic leukemia as a toddler and celebrated this spring his five-year anniversary of completing treatment. The family enjoys going to the beach, biking, and their pandemic yellow lab/boxer mix puppy, Sunny. Crabtree also runs half marathons.

Crabtree takes over the human resources director role in Vienna from Maggie Kain, who retired last month.

Dimming the impacts of light pollution

by Susan Ide Patton, Conservation and Sustainability Commission

o you remember seeing stars in the night sky that you can't see anymore? What happened to them? Light pollution is blocking them out.

Light pollution has been rising at 2.2% annually on average, with some areas increasing by as much as 20%. The increasing use of brighter LEDs, while energy efficient, has led to even more light pollution. On cloudy nights, light reflects off clouds, resulting in skyglow that can be 1,000 times brighter than on clear nights. In the United States, 99% of the population lives under light-polluted skies.

Light and darkness are fundamental to all life, acting as profound environmental signals for life's most basic daily and seasonal activities of growing, sleeping, navigating,

eating, and reproducing. Light pollution disrupts the ecosystem in complex ways:

- · songbirds lay their eggs earlier
- fireflies fail to mate
- · migrating birds and salmon become disoriented
- · tree growth is altered
- · moths get trapped at lights or die from increased predation.

Humans are affected in a variety of ways as well. Artificial lighting – including LED lights, which emit light at all wavelengths (like sunlight) – lowers melatonin production and disrupts sleep patterns. Sleep disruption can lead to additional negative health effects.

What can you do?

 Inventory light pollution on your property to identify ways to avoid prolonged or unnecessary use of lights.

- Install motion-activated lights or timers and dimmers.
- Using shields, direct night lights only where needed (on walkways, for example).
- Use CFL or LED lights that put off a warm light of 2,700-3,000K instead of blue light. (Use low-pressure sodium [LPS], highpressure sodium [HPS], and low-colortemperature LEDs.)

What is the Town doing?

The Town is developing a system to ensure that ballfield lights are turned off when facilities aren't in use. Signs are being installed to remind field users, and the Town's field supervisor is checking lights several nights a week. Additionally, the Town has installed motion-activated lights at Town Hall, the community center, Northside, and parks throughout Vienna.



MEET THE MAYOR

Mayor Linda Colbert offers several opportunities for residents to meet with her each month, both in her office and out and about in the community.

- Meet the Mayor: The first Friday of each month, the mayor sets up "office" in various locations in the community and invites residents to come meet her. From 9:30-10:30 am Friday, February 5, she'll be available at Simply Social Coffee at 260 Cedar Lane SE.
- Business Walk-About: The mayor and Economic Development Manager Natalie Monkou visit various businesses on the second Friday of each month.
- Mayor's Walk: Join Colbert for a chat and stroll through Town the third Friday of each month. Meet at 9:30 am in front of Town Hall
- Office Hours: Feel free to drop in for open office hours 9-11 am Tuesdays and Thursdays, during which time the mayor will do her best to be available. Or make an appointment to meet with the mayor on Wednesdays; email mclark@viennava.gov or call 703-255-6304 to schedule an appointment.

Topic on deck for February: Liberty **Amendments Day and Liberty Amendments** Month celebrations

On Deck with Mercury is a monthly community forum hosted by Town Manager Mercury Payton. The program provides an opportunity for Town residents to learn about recent projects and accomplishments of the Town, receive a preview of upcoming initiatives, and ask questions and have an open discussion. On Deck with Mercury is recorded for later broadcast on the Town's cable access channel, channel 27 on Cox and 38 on Verizon Fios, as well as the TownofViennaVA channel on YouTube.



The February 2006 newsletter shared plans for construction of the Town Green on property at Maple Avenue and Mill Street purchased by the Town in 2001. The project was to kick off the following month with demolition of an existing 19,000-square foot commercial building. Park construction - including a plaza area with fountain, trees and benches, lawn for play and picnicking, and an amphitheater - was scheduled to begin in April and conclude in May 2007.

CONTACT Vienna

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Planning & Zoning Director	Cindy Petkac	703-255-6340
Police Chief	Col. James Morris	703-255-6390
Public Works Director	Michael Gallagher	703-255-6380

Send community news and high-resolution photographs to lynne.coan@viennava.gov. All material provided is subject to editorial review and revision and will be used as space allows. Deadline for the March issue is February 10.



Phones down, eyes up

by Communications Specialist Adam Kincaid

s of the beginning of this year, it is now

illegal to hold a cell phone while driving in the commonwealth of Virginia. Violations are punishable with a fine of \$125 the first time, and \$250 for repeat offenses. Anyone

caught using a phone in a work zone will receive a fine of up to \$250.

Drivers may still talk on the phone while driving, just not while holding the phone. Officials ask drivers to use the Bluetooth system in cars, an earpiece in just one ear (it's illegal to use them in both ears), or a cellphone mount on the dashboard. This new law, originally passed during the 2020 Virginia legislative session, aims to increase driver and pedestrian safety.

"Our officers will be on the lookout for this new violation," says Sgt. Jim Sheeran of the Vienna Police Department, "and they will take appropriate action at their discretion, which might be a citation of the violation, warning, or educating the driver."

Exceptions to the new law include operators of emergency vehicles, including police officers,

and the necessity to make an emergency call. Sheeran notes that officers sometimes rely on their cell phones to speak about incident-related information that is illegal to discuss over radio airwaves.

If you have additional questions about the new law, call the police non-emergency line at 703-255-6366. 🔱



ohoto by Adam Kincaid

Striving for carbon neutrality

by Sonali Chandra and Katie Monacella, Conservation and Sustainability Commission

reathe deeply and imagine a world with net zero carbon emissions, clean air, and no climate change. Achieving carbon neutrality could put us on a path to this future.

Carbon neutrality refers to a balance of carbon emissions and offsets. which helps stop the detrimental impacts of the greenhouse effect and global warming. The worldwide goal is to limit global warming to an increase of 1.5° Celsius, but in order to reach this goal, actions such as reducing pollution and switching to renewable energy sources must be put into place sooner rather than later.

Countries, cities, and businesses around the globe are going carbon neutral. China, Brazil, New Zealand, the District of Columbia, Amazon, and Google are just some on the growing list of places and companies with goals to reach net zero carbon emissions. They all recognize the importance of carbon neutrality, which may help save the Earth from human destruction.

We can each take numerous small measures every day to get closer to carbon neutrality and lead a more sustainable lifestyle. Calculating your carbon footprint using the online calculator at viennava.gov/ carboncalculator.aspx is a great stepping off point as it shows you what parts of your life could be more environmentally friendly. In addition, these and other simple actions can help reduce your carbon footprint:

- turn off lights
- buy groceries locally
- involve yourself in the efforts of local environmental groups.

While individual actions are crucial to achieving a carbon neutral society, it's also the responsibility of the Town to encourage sustainable initiatives. Vienna does this in a multitude of ways, including the Vienna Sustainability Challenge, which encourages businesses and organizations to take environmentally friendly actions.

If Vienna wanted to take the next step in building a sustainable community, it could follow in the footsteps of our neighbors, Montgomery County and Arlington, who have both rolled out plans to achieve net-zero emissions. Vienna could develop its own carbon neutrality plan with actions like increasing renewable energy and converting more buildings into green buildings. It's crucial that local governments begin taking more drastic steps to lower emissions. We'd be proud to see Vienna become one of the leaders in carbon neutrality.



Covid-related assistance available for overdue water and sewer bills

ssistance is available for residents having difficulty paying their Town of Vienna water and sewer bills due to the pandemic. To qualify for the Covid-19 Municipal Utility Relief Program, customers must meet certain eligibility requirements (including being more than 30 days delinquent), attest to financial hardship due to the coronavirus public health emergency, and submit an application available at viennava.gov/water by February 19.

Customers in need of assistance may also work with the Town to set up an extended plan to pay off their balance over a six-month or longer period. For more information, call 703-255-6385 or email water@viennava.gov.

In addition, in partnership with Fairfax County Coordinated Services Planning and the Committee for Helping Others, the Vienna CARES Fund provides eligible Town residents and workers at Town businesses with assistance in the form of direct payments for housing expenses (up to one month) and non-municipal utilities (gas and electricity). Call Coordinated Services Planning at 703-222-0880 from 8 am-4:30 pm Monday-Friday to apply for assistance. Find additional eligibility criteria at viennava.gov/viennacares.

Town Council Actions

The following items represent recent Town Council actions, but do not constitute official meeting minutes. The most recent approved Town Council minutes, agendas, and meeting videos are available online at viennava.gov.

January 4

- Readopted an emergency ordinance, originally adopted September 4 and readopted October 5, related to the expanded use of outdoor operations by public, semi-public, and private institutions. This emergency ordinance will expire July 4.
- Readopted an emergency ordinance related to operation of child day care centers by existing businesses in commercial and industrial zoning

- districts and by public, semi-public, and private institutions in other zones, subject to conditions outlined by staff. This emergency ordinance will expire July 4.
- Postponed, in order to receive additional information, the setting of a public hearing to consider an alley vacation adjacent to 131 Wilmar Place NW.
- Set a public hearing for February 22 to consider granting an easement to Dominion Energy at 413 Tapawingo Road SW in relation to its strategic underground program. Council also instructed the town clerk to advertise a notice of public hearing.
- Accepted \$49,290.06 in Coronavirus Relief Funds utility grant funds to assist Town of Vienna water and sewer customers.

- Awarded a contract not to exceed \$40,100 to Reingold, Inc. to execute marketing services to support the Vienna business community.
- Awarded a contract for \$100,000 to Streetsense to execute a market study and craft an economic development strategy.

Appointed to serve

At its January 4 meeting, Town Council reappointed **J. Leonard Ignatowski** to a two-year term on the Transportation Safety Commission.

Open for business

Town of Vienna business licenses were issued in December to:

Ava Music School

music instructor 311 Maple Avenue W 703-577-4324

Bonafide Consulting Services

consultant 703 Ware Street SW 703-999-7567

Consolidated Petroleum

gas station 200 Maple Avenue E 703-750-6810

Ledo Pizza

restaurant 141 Park Street SE 703-865-6220

Tobacco King & Vape

sales – tobacco products 332 Maple Avenue W 661-717-6298

Wine and Design

sip and paint studio 211 Mill Street NE 571-480-1645

Vienna businesses with staying power

Congratulations to the following Vienna businesses celebrating milestone anniversaries this month.

45 YEARS

Vienna/Fair Oaks Hearing and Speech Center

10 YEARS

EMT Productions

30 YEARS Robert P. Sileo

5 YEARS
Collie Wags Digital
Convergent Consulting Group
National Capital Consulting
Phoenix Athletic Club
Tau Six







HAPPENING Saround town

Help paint the community red and black and show your Warhawk pride by purchasing a "Home of a Warhawk" or "Home of a Senior Warhawk" yard sign. Signs are \$15 each. To purchase a sign or for more information, email naomishutchins@ gmail.com.

On February 1, the Vienna Arts Society unveils an addition, 53 donated bicycles were exuberant exhibit of jazzfixed up and distributed. inspired, abstract pieces by artist and award-winning journalist Diaa Bekheet at the Village Green Gallery at 513 Maple Avenue W. The gallery is open daily 10 am-5 pm, and the exhibit is up through April 10. Please wear a mask when visiting the gallery. For more information, visit ViennaArtsSociety.org.

The Northern Virginia Soil and Water Conservation District's 2021 bare-root seedling sale features small shrubs and trees that are hardy in small spaces, bear gorgeous flowers and fruits, and display beautiful colors. These fruits and flowers are important food sources to birds and pollinators. Orders open February 2. View available packages and place orders at fairfaxcounty. gov/soil-water-conservation/native-seedling-sale. Last year packages sold out within a week. Pick-up will be April 16 and 17 at the Sleepy Hollow Bath and Racquet Club, 3516 Sleepy Hollow Road. Find additional information on the webpage noted above.

The **Committee for** Helping Others (CHO) extends its gratitude to the community for its support and generosity during the holiday season. Vienna area residents made gift card and cash donations that allowed CHO to assist 203 local families (722 individuals) through its drive-thru Christmas Store. In

art demonstrations presented by the Vienna Arts Society the second Thursday of each month when, after a brief Zoom meeting, participants can discover

The public is invited to attend free virtual

how art is created. From 10:30 am-noon February 11, art teacher Elizabeth Floyd will demonstrate how she elevates everyday moments into fine art. Find details and the Zoom link at

ViennaArtsSociety.org.

Run or walk the racecourse of your choice between February 15 and 21 in the Relentless for a Cure Virtual 5K to raise funds to help cure blood cancer and to support local James Madison students campaigning to be the Leukemia & Lymphoma Society's Students of the Year. All proceeds will help their team, **Team Grampa,** reach its fundraising goal of \$50,000. Register at relentlessforacure.racewire.com or make a direct donation to Team Grampa at events.lls.org/nca/ DCSOY21/estratman.

Town of Vienna Water Quality Engineer Christine Horner is a featured speaker at the 17th annual **EcoSavvy Symposium** to be held virtually from 9:30 am-12:30 pm Saturday, February 20. This year's symposium focuses on integrating stormwater management into landscape design, and Horner will discuss programs for residents as well as the Town's role in protecting local streams. Dr. Laurie Lox, with

Virginia Tech and the Northern Virginia Soil and Water Conservation District, also will be part of the program. Register by calling 703-642-5173 or at **fairfaxcounty**. gov/parks/partakes using code ITG.QARB; registration is \$26 for in-county residents and \$28 for those who live outside of Fairfax County.

The Freeman Store & Museum and Little Library are open by appointment only through February. To schedule a visit or make a purchase, email historicviennava@gmail.com. For additional information, visit historicviennainc.org. If you need immediate attention, call 703-994-9054.

The Vienna Community Band continues to recruit enthusiastic musicians for all sections, especially flute, clarinet, bassoon, oboe, tuba, and euphonium. The band also looks forward to performing in small ensembles at the Vienna Farmers Market and in neighborhoods this spring. For more information, visit viennacommunityband.org.

Used books may be donated in boxes or bags to the **Used Book Cellar** and left on the Freeman Store porch benches through February. Textbooks, magazines, and romance novels are not accepted. Look for two Saturday morning sale announcements this month. Proceeds from the Used Book Cellar fund Historic Vienna, Inc. exhibits. programs, and events.

Happenings Around Town notices are printed as a community service, and items are included as space allows. Submit information by the 10th of the month preceding publication. Submissions may be edited. Listings do not constitute an endorsement of content nor necessarily reflect any policy or position of the Town of Vienna, Town Council, or employees.

Go easy on the salt - on our roads, too!

t's that time of the year again - snow and ice mean salt applications on our roads (and yes, even beet juice has salt in it). While it's important to keep our roads safe, we also want to protect our waterways from excess salinity. If you'd like to help, below are a few actions you can take.

- · You don't have to feel the crunch of salt under your feet to know that salt is working - more salt isn't necessarily more effective at melting ice. Follow the package instructions and remember that you only need about 12 ounces of salt – the volume of a coffee mug – to treat a 20-foot-long driveway or about 10 squares of sidewalk. Here's a helpful application guideline: wisaltwise.com/Tools/ Application-Guidelines-Calculator.
- Fairfax County regulates storage of salt to prevent contaminated stormwater runoff and provides businesses and property owners with salt storage guidelines designed to help protect the Chesapeake Bay watershed at fairfaxcounty.gov/publicworks/ sites/publicworks/files/assets/documents/pdf/factsheets/saltsand-storage.pdf.
- If you'd like to help monitor salinity in our waterways, the Izaak Walton League of America sponsors an annual winter salt watch. Request a free salt watch test kit at iwla.org/water/streammonitoring/winter-salt-watch.

Police, Fire & Rescue **Emergency** (Voice & TDD) Vienna Police

703-938-4900 voice 703-255-5730 TDD Non-emergency 703-255-6366 voice 703-255-5730 TDD **Community Center** 703-255-6360 voice

TTY Virginia Relay 711 120 Cherry St. SE Vienna, VA 22180 Vienna Town Hall 703-255-6300 voice TTY Virginia Relay 711

127 Center Street South Vienna, VA 22180-5179 Monday-Friday • 8 am-4:30 pm

PRSRT STD U.S. POSTAGE PAID Merrifield, VA Permit No. 36



February town calendar

Town Council Meeting ● 8 pm
Windover Heights Board of Review ● 7:30 pm
Meet the Mayor (Simply Social Coffee) ● 9:30-10:30 am
Code Create Vienna Lunch and Learn (via Zoom) ● 12 pm
Town Council Conference Session ● 7:30 pm
On Deck with Mercury ● 5-7 pm
Planning Commission ● 7:30 pm
Town Business Liaison Committee ● 7 pm
Holiday: Town Offices Closed/Regular Waste Collection
Public Art Commission ● 7 pm

17	Board of Zoning Appeals/Public Hearing ● 7 pm
18	Board of Architectural Review ● 7:30 pm
19	Mayor's Walk ● 9:30 am
19	Code Create Vienna Lunch and Learn (via Zoom) • 12 pm
22	Town Council Meeting ● 8 pm
23	Bicycle/Pedestrian Advisory Committee ● 7 pm
23	Transportation Safety Commission ● 8 pm
24	Planning Commission ● 7:30 pm
25	Conservation and Sustainability Commission ● 7:30 pm

Unless otherwise noted, all meetings take place at Town Hall, 127 Center Street S. Meeting schedule subject to change; check viennava.gov for updates.

