



NEWS RELEASE

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Town's Finance Director Set to Retire

After nearly 25 years of service, the Town of Vienna's Finance Director, Marion Serfass, is set to retire at the end of this year. Serfass served as the Town's deputy finance director for 17 years before assuming the role of director in 2016. Her last day will be Friday, Dec. 20, 2024.

"I've loved serving our residents and I've had the pleasure of working with a great caliber of people during my time in Vienna," said Serfass. "I'm proud of the work we've done, and I feel confident leaving the department in good hands, with the right people and systems in place."

Serfass came to Vienna in November 1999 after a successful career as a public accountant and regional controller in the private sector. "The private sector was a different arena," said Serfass. "At the time, I had a small child, and Vienna Town Hall was just a few blocks away from home. I love working with the public, so Vienna was a perfect fit for me then, and all these years since."

As finance director, Serfass oversaw significant projects, including the revitalizing the Town's payment systems, streamlining financial operations, and leading the Town through the challenges of the COVID-19 pandemic without any major financial disruptions. Under her leadership, the finance department embraced automation, efficiency, and modernization.

"When I arrived, there was no voicemail here at Town Hall and hardly anyone used email," Serfass said. "We've come a long way since then. Finance is cyclical, but we're constantly trying to evolve and innovate systems and processes, and our department has worked hard to bring us into the 21st century."

Other notable finance-related accomplishments and current projects in which Serfass played an integral role include:

- the construction of the Town's new police station.
- collaborating with Fairfax County Government on the new Patrick Henry Library plan.
- reimagining the Annex property with a potential new aquatics and fitness center.
- facilitating the Town Hall space study.

Serfass says she's looking forward to a busy retirement with her husband in York, Pa. where she plans on volunteering, spending time with family and friends, and traveling as much as possible. Steven Barlow, the Town's current Deputy Director of Finance, will succeed Serfass as the new director, effective Monday, December 23, 2024.

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